



Republic of the Philippines
PROVINCE OF ISABELA
 City of Ilagan

Office of the Governor

CERTIFICATE OF COMPLIANCE

Pursuant to Republic Act No. 11032: An Act Promoting Ease of Doing Business and Efficient Delivery of Government Services, amending for the purpose Republic Act No. 9485, otherwise known as the Anti-Red Tape Act of 2007, and for Other Purposes

I, RODOLFO T. ALBANO 111, Filipino, of legal age, GOVERNOR of the PROVINCE OF ISABELA, the person responsible and accountable in ensuring compliance with Section 6 of the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, hereby declare and certify the following facts:

1. The PROVINCIAL GOVERNMENT OF ISABELA including its twenty seven (27) offices/departments has established its service standards known as the Citizen's Charter that enumerates the following:
 - a. Vision and mission of the Provincial Government of Isabela;
 - b. Government services offered;
 - i. Comprehensive and uniform checklist of requirements for each type of application or request;
 - ii. Step-by-step procedure to obtain a particular service;
 - iii. Person responsible for each step;
 - iv. Maximum time needed to conclude the process;
 - v. Document/s to be presented by the applicant or requesting party, if necessary;
 - vi. Amount of fees, if necessary; and
 - c. Procedure for filing complaints.
2. The Citizen's Charter is posted as an information billboard through posters and tarpaulins standees, that could be easily understood by the public;
3. The Citizen's Charter is posted at the main entrance of the office or at the most conspicuous place of all the said service offices;
4. The Citizen's Charter is written in Filipino, and published as an information material;
5. The Citizen's Charter is uploaded on the agency's website through a tab labelled Citizen's Charter, located under the Transparency Seal;
6. There is an established Client Satisfaction Measurement per service in the respective offices.

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS WHEREOF, I have hereunto set my hand this 12th day of June, 2021 in the City of Ilagan, Isabela, Philippines.

RODOLFO T. ALBANO III
 Governor
 Provincial Government of Isabela

SUBSCRIBED AND SWORN to before me this 12th day of June, 2021 in the City of Ilagan, Isabela Philippines with affiant exhibiting to me his ID No. _____ issued on _____ at _____

ATTY. JENNY FLOR T. MANANTAN
 NOTARY PUBLIC
 Notary Public

Until December 31, 2021
 IBP Membership No. 120647/11-23-2020
 Roll of Attorney's No. 66187
 PTR No. PGI 13242606/1-4-2021
 MCLE No. VI-0004852
 Valid Until April 14, 2022

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Nagkaisa para sa Isabela

