

# PROVINCIAL PUBLIC EMPLOYMENT SERVICE OFFICE (PPESO)

# ACCOMPLISHMENT REPORT FEBRUARY 2024

#### I. REFERRAL AND PLACEMENT

#### A. ONLINE JOB POSTING

The PESO Isabela was able to do the job posting announcement for the following employers:

- ✓ Golden Arches Development Corporation
- ✓ CCER Mega Food Ventures (Mc Donald's)

## B. ONLINE SKILLS TRAINING POSTING

The PESO Isabela was able to do the training posting announcement for the following employers:

- Alorica Teleservices Online Skills Enhancement Training for Call Center Agents
- ✓ East Asia International System College Bookkeeping NC II

## C. APPLICANTS REFERRED FOR EMPLOYMENT AND TRAINING

The PPESO referred applicants to the following employers:

- 1. Golden Arches Development Corporation
- 39 referred applicants

2. CCER Mega Food Ventures

- 24 referred applicants

A total of 63 applicants were referred for employment.

The PPESO referred applicants to the following employer/training institution:

- Alorica Teleservices: Online Skills Enhancement Training for Call Center Agents
   24 referred applicants
- 2. East Asia International System College Bookkeeping NC II
  - 15 applicants referred

A total of 39 applicants were referred for training/upskilling.

## D. LOCAL RECRUITMENT ACTIVITY

#### Magic Appliance Center

The PGI through the PPESO facilitated a Local Recruitment Activity for the Magic Appliance Center last February 6, 2024 at PSWDO Lobby, Capitol Compound, Alibagu, City of Ilagan, Isabela. It was participated by 29 job seekers; 8 participants were hired.



## • CCER Megafood Ventures

Another LRA to fill the job vacancies of CCER Megafood Ventures was also conducted last February 21, 2024, at the PSWDO Lobby, Capitol Compound, Alibagu, City of Ilagan, Isabela. It was participated by 9 job seekers; 5 participants were hired-on-the-spot (HOTS).





## II. LABOR MARKET INFORMATION (LMI)

- ➤ The PGI through the PESO provided the walk-in and online applicants with the Labor Market Information by posting the latest labor demands of the various partner employers.
- Provided employers with Labor Supply through referral of interested applicants for their job openings.

## III. CAREER DEVELOPMENT SUPPORT PROGRAM

## Echague National High School – Echague, Isabela

The PGI through the PPESO provided the Grade 10-12 students of Echague National High School (ENHS) with Labor Market Information through LMI Focal Person – Ms. Kaili Kim Soriano during their Career Campaign on TVL Courses last February 26, 2024. This aims to guide the students with their career choices by discussing the labor supply, demands, emerging jobs, etc.



#### IV. NETWORKING WITH STAKEHOLDERS

## > CTEC Meeting

PESO Staff – Ms. Carmina P. Mamuri attended the meeting for Community Training and Employment Coordinators (CTEC) last February 6, 2024 at the last February 6, 2024 at the Isabela School of Arts and Trades, Calamagui 2nd, City of Ilagan, Isabela. The said meeting was hosted by the Technical Education and Skills Development Authority (TESDA) Isabela and was participated by the PPESO, and CTEC of the various LGUs in the province.



## Year-End Performance Assessment for 2023

The PGI through PESO Manager Ms. Cecilia Claire N. Reyes and PESO Staff Ms. Kaili Kim Soriano participated in the PESO Regional Congress (Year-End Performance Assessment for 2023) last February 12-13, 2024 at Pulsar Hotel, Buntun, Tuquegarao City, Cagayan.

The Congress was attended by all PESO Managers, designates, Provincial Directors, Regional Directors, and Focal Persons in Region 2. There were an estimated 150 participants representing all the LGUs and Provinces of the Region.

During the Awards Night of the said event, the PESO - PGI bagged the Recognition for being the Most Outstanding PESO in Region 2 under the Provincial Category for its exceptional implementation of PESO's 3 Core Services (Referral and Placement, Labor Market Information and Career Guidance Advocacy Program).





## Meeting for the Industry Forum

The Provincial Government of Isabela (PGI) through the Public Employment Service Office (PESO) collaborated with the Technical Education and Skills Development Authority (TESDA) of Isabela and Philippine Chamber of Commerce and Industry (PCCI) to facilitate an Industry Forum which aims to strengthen student curriculum and adapt to industry standards; request the employers for possible immersion or On-the-Job Training of the students; and provide job opportunities for the residents of Isabela by networking with different industry-employers and help them recruit suitable employees for their job openings.

Prior to the Industry Forum, a meeting was conducted last February 9, 2024 at the TESDA Isabela Office, Alibagu, City of Ilagan, Isabela; with the aim of creating a Core Group to identify other issues that may be tackled in the forum.

The meeting was participated by the various employers in the province, PCCI through PCCI Region 2 Governor – Mr. Gary Chong and PCCI Isabela President – Mr. Carlo Castillo, TESDA Isabela through Provincial Director – Ms. Vilma C. Cabrera and other TESDA staff, Labor Sector Representative - BM EJ Diaz, and PPESO through PESO Manager Ms. Jeng Reyes and PESO staff Ms. Carmina Mamuri.







## > 1st Quarter TechVoc Congress

The PPESO Manager – Ms. Jeng Reyes represented the PGI and served as Resource Speaker during the 1<sup>st</sup> Quarter TechVoc Congress conducted by the Schools Division Office (SDO) of Isabela in collaboration with the School Governance Operations Division last February 7, 2024; which was participated by the Principals/School Heads of the various schools under the said SDO.

During the said Congress, Ms. Reyes discussed the LMI to the participants; particularly, the emerging jobs and industries present in the province as well as the special programs of the PGI for the SHS learners under SDO Isabela.



#### Virtual Meeting Pre-Job Fair

Prior to the upcoming Job Fair on March 1, 2024, the PPESO held virtual meetings with the participating employers, to orient them with the upcoming event and to have a discussion regarding the applicants' pre-registration, for them to pre-assess the job seekers who showed interest in applying to the vacant positions of their respective companies. The said meeting was conducted last February 23, 2024 (1st Batch) and February 29, 2024 (2nd Batch) via Zoom.



#### V. ACCOMPLISHMENTS AND SUBMISSION OF REQUIRED DOCUMENTS

- > Submitted the following Reports to the DOLE Isabela Field Office:
  - PESO Statistical Performance Reporting System (SPRS) for January 2024
  - PES Report for February 2024
  - LMI Report for February 2024
  - Employment Coaching Report for February 2024

#### **VI. SEMINARS/TRAININGS CONDUCTED**

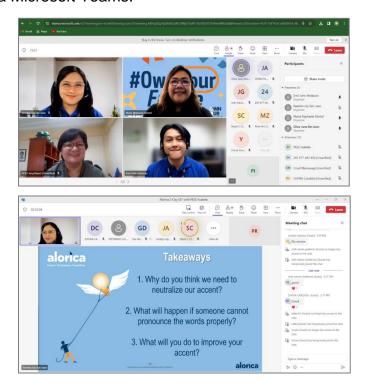
# > 2-day Online Skills Enhancement Training (SET) in collaboration with Alorica Teleservices

Business Process Outsourcing (BPO) is one the fastest-growing industry in the Philippines, contributing significantly to economic growth, employment generation for both local & international, and income from foreign employers. BPO has become a major source of employment in the Philippines, providing jobs to millions of Filipinos across various skill levels.

Considering the growing demand for competent call center professionals, the Provincial Government of Isabela (PGI) through its the Provincial Public employment Service Office (PPESO) aims to empower Isabeleños with the essential skills and knowledge required for career success in the said industry.

Recognizing Alorica's industry expertise and commitment to professional development, we believe that their renowned training programs would significantly contribute to the growth and readiness of aspiring professionals in the Province of Isabela.

With this, the PGI through the PPESO collaborated with Alorica in providing an online training for aspiring call center agents in Isabela; specifically, a 2-day Online Skills Enhancement Training (SET) that delves on BPO Orientation, Grammar, Pronunciation, Thought Organization, and Free Speech conducted last February 19-20, 2024 via Microsoft Teams.



## Orientation for SPRS and other DOLE Reports, February 19, 2024, I-RISE Office, Capitol Compound, Alibagu, City of Ilagan, Isabela

The Provincial Government of Isabela through the Provincial PESO headed by PESO Manager - Ms. Jeng Reyes conducted an Orientation for SPRS, other Required DOLE Monthly and Quarterly Reports last February 19, 2024, at the I-RISE Office, Capitol Compound, Alibagu, City of Ilagan, Isabela; with LMI Focal Person – Ms. Kaili Kim Soriano as the speaker.

Other than the DOLE Reports, Ms. Soriano also discussed Public Employment Information System (PEIS) registration, transactions, and dashboards; as well as the PPESO's innovative strategies in conducting PESO's Core Functions such Employment Coaching, Labor Market Information (LMI), Digital Employment Facilitation, and etc.

The Orientation was attended by the PESO Managers and Staff from the various LGUs in the province. This initiative aims to empower them with wider knowledge and strategies on facilitating activities in relation to the PESOs core functions, as well as to provide them with additional information in preparing their DOLE monthly reports.





#### I. OTHER ACTIVITIES IN THE PROVINCIAL GOVERNMENT

➤ The PPESO together with the other PGI offices facilitated the distribution of the PGI's Monthly Rice Subsidy Program for TODA, Fisherfolk, and PWDs in the various municipalities of the province on the below mentioned dates:

| DATE  | LGU                    | No. of Rice Packs Distributed |                           |                            |                      |
|---|------------------------|-------------------------------|---------------------------|----------------------------|----------------------|
| ➤ February 05, 2024   | City of Ilagan<br>Gamu | <b>TODA</b> 2386 310          | Fisherfolk<br>1090<br>144 | <b>PWDs</b><br>1000<br>172 | TOTAL<br>4476<br>626 |
| ➤ February 06, 2024   | Santo Tomas            | 200                           | 164                       | 214                        | 578                  |
|   | Delfin Albano          | 231                           | 98                        | 112                        | 441                  |
|   | Tumauini               | 1056                          | 238                       | 350                        | 1644                 |
| ➤ February 07, 2024   | San Pablo              | 305                           | 98                        | 178                        | 581                  |
|   | Cabagan                | 1007                          | 350                       | 362                        | 1719                 |
|   | Santa Maria            | 320                           | 224                       | 390                        | 934                  |
| <ul><li>➤ February 20, 2024</li><li>➤ February 21, 2024</li></ul> | City of Ilagan         | 2386                          | 545                       | 500                        | 3431                 |
|   | San Isidro             | 114                           | 366                       | 326                        | 806                  |
|   | Ramon                  | 555                           | 202                       | 772                        | 1529                 |

| Cordon         | 681   | 114   | 438   | 1233   |
|----------------|---|---|---|--|
| Naguilian      | 481   | 122   | 352   | 955  |
| Reina Mercedes | 623   | 114   | 368   | 1105   |
| Cauayan City   | 3412  | 808   | 804   | 5024   |
| Cabatuan       | 913   | 232   | 484   | 1629   |
| San Mateo      | 574   | 116   | 100   | 790  |
| San Guillermo  | 176   | 868   | 38  | 1082   |
| Luna           | 260   | 200   | 90  | 550  |
| Aurora         | 856   | 608   | 240   | 1704   |
| Mallig         | 213   | 28  | 66  | 307  |
| Quezon         | 252   | 70  | 762   | 1284   |
|                | Naguilian<br>Reina Mercedes<br>Cauayan City<br>Cabatuan<br>San Mateo<br>San Guillermo<br>Luna<br>Aurora<br>Mallig | Naguilian 481 Reina Mercedes 623 Cauayan City 3412 Cabatuan 913 San Mateo 574  San Guillermo 176 Luna 260 Aurora 856 Mallig 213 | Naguilian       481       122         Reina Mercedes       623       114         Cauayan City       3412       808         Cabatuan       913       232         San Mateo       574       116         San Guillermo       176       868         Luna       260       200         Aurora       856       608         Mallig       213       28 | Naguilian       481       122       352         Reina Mercedes       623       114       368         Cauayan City       3412       808       804         Cabatuan       913       232       484         San Mateo       574       116       100         San Guillermo       176       868       38         Luna       260       200       90         Aurora       856       608       240         Mallig       213       28       66 |

A total of 32,428 rice packs (5kg each) were distributed for the month of February 2024.

# Awarding of Payments for the Coop Products

The Provincial Government of Isabela, through the I-RISE Task Force, including PPESO, awarded the payments for the products of cooperatives that the PGI purchased last February 6, 2024 at the Governor's Mini Conference Room.

This move, initiated by Governor Rodito T. Albano III and Vice Governor Faustino "Bojie" G. Dy III, aims to address the difficulties faced by cooperatives and associations in marketing their products by ensuring a ready market for their produce, thus providing them with a reasonable income.





Prepared by:

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