



**OFFICE OF THE GOVERNOR
Migrants Desk**

OFW WELFARE CASES AND OTHER CONCERNS FOR FEBRUARY, 2024

| No. | DATE | NAME | PHILIPPINE ADDRESS | ABROAD ADDRESS | PARTICULARS | F/A | ACTION TAKEN/REMARKS |
|-------------|-------------|---|--------------------------------|-----------------------|--|------------|--|
| MS-2024-006 | 2/5/24 |  | San Antonio, City of Ilagan | Al Qassim, KSA | Request for rescue/repatriation and payment of termination fee. | | Case was endorsed to DMW and OWWA for their appropriate intervention. Case monitored and coordination with the NOK is maintained. 3/5/24 – OFW was repatriated to the Phils., airfare and termination fee was settled by the employer. |
| MS-2024-007 | 2/5/24 |  | San Antonio, City of Ilagan | Al Qassim, KSA | Request for rescue/repatriation and payment of termination fee. | | Case was endorsed to DMW and OWWA for their appropriate intervention. Case monitored and coordination with the NOK is maintained. 3/5/24 – OFW was repatriated to the Phils., airfare and termination fee was settled by the employer. |

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Name of CLIENT: _____

MS-2024-006

| Date | Action Taken |
|---------------|--|
| Feb. 5, 2024 | NOK Imelda Mansel (sibling) sought assistance for the repatriation of OIW |
| | Real who is in Al Qasim, KSA. He was deployed as Worker in April, |
| | 2022. The restaurant where he works already closed on Jan. 20, 2024. |
| | Subject worker has no money, requested to be rescued / repatriated and |
| | to claim his termination fee. |
| | <ul style="list-style-type: none"> > Case endorsed to DMW and OWWA for their appropriate action. |
| | <ul style="list-style-type: none"> > Acknowledged receipt of the DMW / OWWA. |
| | |
| Feb. 7, 2024 | DMW R02 furnished this office with their endorsement of OIW Acala |
| | case to PE - KSA and DMW - ORCC for their assistance. Acknowledged |
| | receipt, informed NOK. |
| | |
| Feb. 22, 2024 | NOK inquired for updates. Made a follow-up w/ the DMW and OWWA |
| | regarding the developments of this case. |
| | <ul style="list-style-type: none"> > follow-up email was forwarded to DMW/PE - KSA for their |
| | action. |
| | <ul style="list-style-type: none"> > Acknowledged receipt of DMW - Riyadh, "They will act |
| | accordingly". Informed NOK. |
| | |
| March 9, 2024 | Contacted NOK to verify if there are updates from subject worker. Number |
| | can't be reached. Sent email to NOK and subject OIW's messenger. |
| | Verified w/ the NOK of OIW Nikki Hidalgo as they have the same |
| | employer and agency in KSA, NOK Maribel Hidalgo confirmed that |
| | OIW Real arrived in Isabela together with Nikki Hidalgo on |
| | March 5, 2024. |

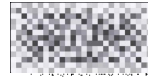


Republic of the Philippines
 PROVINCE OF ISABELA
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WELFARE CASE
 Intake Interview Sheet

Date: Feb. 5, 2024

Passport No.



I. Name of OFW: _____
 First Name Middle Name Last Name

Civil Status: Single Age: 33 Educ. Attainment: Elementary Level

Position: Waiter No. of Dependents: 2 Religion: RC

Date of Initial Departure from Manila: April, 2022

Date of Latest Departure April, 2022

OFWs Contact Numbers: 0548216605 / Messenger Acct: Dirt Fi

II. Employment Details

Employer: Mohammad Raid Mansour Alrajhi Phone Numbers: 0503232090/0500217463

Address/Jobsite: Buraidah, Al Qassim, KSA

Name / Address of Local / Philippine Recruitment Agency:
Samarec, Manila

Name/Address of Foreign Recruitment Agency: _____

Telephone Numbers: _____

III. Name of Complainant/Requesting Party: Imelda R. Manuel

Relationship to OFW: Sibling

Address: San Antonio, City of Ilagan, Isabela Phone Numbers: 09275821154
Lyn Lynz (Messenger)

IV. Nature of the Case:

- Whereabouts
- Non Payment of Salary
- Maltreatment
- Non communication
- Delayed/Non remittance
- Ascertain OFWs condition
- Verbal Abuse
- Imprisonment
- Repatriation of Human Remains

Others (please specify): Request for payment of termination fee, rescue and repatriation of OFW.

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Name of CLIENT: _____

MS-2024-007

| Date | Action Taken |
|---------------|---|
| Feb. 5, 2024 | <p>ROK Marizel Hidalgo, mother of OFW Hidalgo, resident of San Antonio, Iligan City, sought assistance for the rescue/repatriation and payment of termination fee of OFW Hidalgo who is jobless as of the moment in KSA. ROK has direct contact w/ subject worker.</p> <ul style="list-style-type: none"> > Case endorsed to DMW and OWWA for their appropriate intervention. > Acknowledged receipt of DMW ROZ, they endorsed the request to DMW - ORCC and PE - KSA for their action. |
| Feb. 6, 2024 | <p>Case acknowledged receipt of DMW - ORCC.</p> <ul style="list-style-type: none"> > thanked DMW - ORCC for their action. |
| Feb. 24, 2024 | <p>Followed up at DMW and OWWA for any updates on the case.</p> <ul style="list-style-type: none"> > Acknowledged receipt of DMW - ORCC. |
| Feb. 26, 2024 | <p>Follow-up email was acknowledged by DMW - ROZ and was forwarded to DMW - ORCC and overseas post (Phil. Embassy) for their action.</p> |
| March 4, 2024 | <p>Contacted ROK Marizel Hidalgo if there are updates from her son, as she is in touch w/ him. ROK confirmed that his son, Niki, was already repatriated from the KSA. OFW arrived in Kabala March 5, 2024 (Manila - March 4). According to ROK, subject worker did not paid for his airfare, the employer settled together w/ the termination fee. thanked the office. (Screenshot of email on file).</p> |



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WELFARE CASE
Intake Interview Sheet

Date: Feb. 5, 2024

Passport No. _____

I. Name of OFW: _____

First Name

Middle Name

Last Name

Civil Status: Single

Age: _____

Educ. Attainment: High School Graduate

Position: Waiter

No. of Dependents: 2

Religion: RC

Date of Initial Departure from Manila: April, 2022

Date of Latest Departure April, 2022

OFWs Contact Numbers: 0554828525 / Messenger Acct: Nhick Ogladih

II. Employment Details

Employer: Mohammad Raid Mansour Alrajhi

Phone Numbers: 0503232090/0500217463

Address/Jobsite: Buraidah, Al Qassim, KSA

Name / Address of Local / Philippine Recruitment Agency:

Samarec, Manila

Name/Address of Foreign Recruitment Agency: _____

Telephone Numbers: _____

III. Name of Complainant/Requesting Party: Maribel Hidalgo

Relationship to OFW: Mother of OFW

Address: San Antonio, City of Ilagan, Isabela

Phone Numbers: 09753493362

IV. Nature of the Case:

Whereabouts

Non Payment of Salary

Maltreatment

Non communication

Delayed/Non remittance

Ascertain OFWs condition

Verbal Abuse

Imprisonment

Repatriation of Human Remains

Others (please specify): Request for payment of termination fee, rescue and repatriation of OFW.

OFFICE OF THE GOVERNOR

Province of Isabela

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VISITOR'S LOGBOOK

| PETSA | PANGALAN | CONTACT NO. | PIRMA | TIRAHAN | SADYA |
|---------|----------|-------------|-------|--------------------|--|
| 1-17-24 | | | | Benito, Surian | OFW TAIWAN |
| 1/17/24 | | | | Benito Soliven | (OFW TAIWAN) ^{medical assistant} |
| 1/19/24 | | | | Ugad Tum. Isabela | Tulong |
| 1/19/24 | | | | Benito Soliven | SENA |
| 1/29/24 | | | | Guinatan | OFW RAFAEL SINGUEBA |
| 1/30/24 | | | | Naguilian | Rochelle I. Bautista |
| 2/05/24 | | | | CENTRO SAN ANTONIO | OFW DANTE REAL |
| 2/05/24 | | | | CENTRO SAN ANTONIO | OFW NIKKI AIDALGO |
| 3/4/24 | | | | SAN JUAN ILA CITY | ^{HUKI NG} TULONG SA KAY OFW MARINELLA CABALONGA |
| 3/4/24 | | | | CAMAYAN CITY | TULONG PRE OFW Juli |