

Republic of the Philippines
Department of Social Welfare and Development

ANNUAL REPORT

of

Women and Children Protection Center

Name of Agency and Address

For Year: 2017

- I. Introduction
- II. Salient Accomplishment (Statistical and narrative)
 - 1. In response to organizational objectives, programs implemented and services extended, corresponding activities and number of clients served per service during the year as compared to the targets
 - 2. Other significant information
- III. Difficulties/problems encountered and solutions
- IV. Significant changes in the agency (e.g. organizational structure, manpower, policy making body/board, programs, services, target clientele, area/s of operation, etc.)
- V. Plan of action for succeeding year

Name and Signature of Agency Head or
Authorized Representative

Designation

Date

Reminder: Annual report should be prepared and submitted annually to concerned DSWD Field Office copy furnish the Standards Bureau every after sixty (60) days from end of every fiscal or calendar year of the agency. *Failure of submission for two (2) consecutive years shall cause automatic cancellation of the issued certificates and delisting of the SWDA from the registry*



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I. Introduction

The Women and Children Protection Center (WCPC) is a temporary residential care facility funded and managed by the Province of Isabela through the office of Social Welfare and Development. WCPC caters women and children particularly those women in especially difficult circumstances whose age ranges from 18-59 years old and children that needed special protection ranging from 0-17 years old victims of sexual abuse and exploitation. Other children below 6 yrs. old who are victims of maltreatment, neglect, abandonment, child labor and dependent of WEDC are all equally eligible for temporary admission. The WCPC can accommodate 18 to 20 wards, available 24 hours a day, seven days a week for referral and admission.

The Provincial Government of Isabela extended consistent support to WCPC by increasing annual budget every year from 5,858,419 of 2017 to 6,736,332 of 2018 and creating permanent positions of 2 permanent house parents, 1 cook and 1 laundry worker. Now, WCPC is viable under level II standard effective March 2016, after complying all the required indicators for level II. The WCPC was the first Local Government Unit facility accredited of level II in Region 2 and have sustained up to the present.

For the year 2017 WCPC were able to served 33 residents with different cases. Out of 33 served on 2017, 20 have filed cases of sexual abuse. All are active cases and ongoing trial, while others are dependent and victims of child labor but no case filed. The referral party failed to produce documents for the case to file. Rescued Traffic in Person (TIP) and referred by Municipal Social Welfare and Development Officer (MSWDO) of San Manuel Isabela was accommodated for 2 months and then was turned-over to the Department of Justice (DOJ) for Protection Security and Benefit Program.

II. Summary of Case

CLIENTELE CATEGORY	CASES SERVE						DISCHARGES												STILL AT THE CENTER										
	CARRY-OVER		NEW		TOTAL		FAMILY		RELATIVES		JOB PLACEMENT		TRANSFERRED TO OTHER INSTITUTION		LEFT WITHOUT PERMISSION		FOSTER FAMILY		TOTAL		REHABILITATED		UNDER ASSESSMENT		HARD TO PLACE		WITH COURT CASES		TOTAL
	WEDC	CEDC	WEDC	CEDC	WEDC	CEDC	W	C	W	C	W	C	W	C	W	C	W	C	W	C	W	C	W	C	W	C			
1. Victims of Sexual Abuse																													
a. Rape		5		3		8		3												3		3					5	5	
b. Incest		8		2		11		1						3						4		4					7	7	
c. Acts of Lasciviousness		1				1		1												1		1							
2. Victims of Physical abuse																													
3. Victim of Child Trafficking			1	1		1								1						1		1							
4. Abandoned		1				1																	1					1	
5. Neglected		2				2		1										1	2			2							
6. Others (CEDC)				4		4		4												4		4							
7. WEDC	2		1			3	1													1	1				2			2	
a. WEDC's dependent		2				2																	2					2	
b. Strandee																													
c. Victim of Human Trafficking																													
SUB-TOTAL	2	19	2	10		33		10						4				1		16		16		3	2		12	17	
GRAND TOTAL	33						16															17							

III. Highlights of Accomplishment

A. Home life services

The center designed structured daily routine activities which aim to allow residents to perform house chores and all components of home management. They will be taught on Housekeeping, washing and keeping garments, cooking, value inculcation or values formation and other more. The House Parent played a vital role in this area of developmental milestone of every child in the center, but everybody still part of the support system in the total development of the child in the center. The thirty three (33) residents were assisted immediately upon admission. The house parents together with the assigned Social Worker oriented the newly admitted residents on the policy of the center and familiarization of facility. Personal belongings carried along with them were also checked by Women Security Guard and listed in the inventory logbook. The 33 admitted residents were provided with one (1) set of beddings, three (3) sets of clothing, one (1) pair slippers, toiletries including bed and cabinet.

Like in our home, where every member in the family have a set of roles and responsibility and task to perform, in like manner, the 33 residents also have a routine of activities to perform but they have all the time to make themselves happy with the help of existing facility in the center like singing with the magic sing, dancing with CD instructional steps, playing piano, viewing television indoor games, sports game and other outdoor facility all of these were provided by the provincial government in favor for the welfare of every resident. These 33 residents were taught to do good deeds/work, love one another was the most valued values inculcated in their heart to strengthen their faith. In return, as observed in day today life in the center, residents are truly love, respectful and obedient although sometimes tantrums is always a manifestation of a person having experienced trauma, like some of them but majority were controlled and tolerable.

Last November 08 2017, the DSWD standard unit thru the focal person conducted spot visit to WCPC to check and ensure the sustainability of level II standard and as results of their FGD (focus group discussion) to the residents, Children revealed that they are satisfied and contented with the life they have in the center, however there were some negative findings specifically in must indicators but the PSWDO Mrs. Lucila M. Ambatali committed to comply during exit conference in soonest time.

B. Psycho-Social services

Psychological assessment is one among the most important intervention that every admission has to undergo regardless of the severity of child condition. The conduct of psychological evaluation is indeed necessary as basic step of case management to determine appropriate actions/intervention to be applied in the course of rehabilitation thus, the Provincial government recognized the urgency and approved to hire a registered Psychologist however, there was no registered applicant, so rather we hired psychometrician and coordinated registered Psychologist from school universities within our province to perform psychological assessment and prepare rehabilitation plan but attendance in the court is not included while our psychometrician will do the process through series of counseling, small talk, growth session play therapy, Psychological wellness and other more.

Psychological status of 33 residents served for 2017

- 8 cases of rape only 6 undergone psychological assessment
- 4 child labor not necessary to undergo psychological examination/assessment
- 1 child trafficking not necessary to undergo psychological assessment
- 11 cases of incest only 9 undergone psychological assessment
- 1 case of acts of lasciviousness undergone psychological assessment
- 2 dependent babies not required
- 3 WEDC not undergone psychological assessment
- 2 cases of Neglected Only 1 undergone psychological assessment
- 1 abandoned undergone psychological assessment

C. Educational services

The provincial government allotted educational fund for our resident to ensure that every admission are enrolled in basic education to exercise the right for education and maximized the time and effort being under the custody of WCPC. The funds are allotted for books, projects, transportation and allowances. The house parents accompany them in going to school and fetch them back to the center after their classes. The Center head is responsible to coordinate with their teachers as to the status of resident. Confidentiality is always reminded and emphasized to avoid discrimination and bullying and to ensure safety and protection. The house parent assisted them in their take home work and assignment, other task of house parent are tutoring, teaching the residents especially those enrolled in modular class and ALS alternative learning system. Teachers as member of the monitored and report behavior of children

Educational status of 33 residents served for the year 2017

- 3 elementary enrolled in modular class
- 4 high school enrolled in modular class
- 3 in school Senior high School
- 9 in school elementary
- 1 undergoing ALS
- 2 in school WEDC school for the deaf and mute
- 1 in day care
- 10 out of school (1 rape case, 1 incest, 2 babies, 4 child labor, 1 WEDC and 1 child trafficking)
- P 56,650.00 -Total expenditures for transportation and allowance
- P 16,500.00 -Total expenditures for books, projects and others

D. Health services

The designed menu prepared by Nutritionist was religiously followed to ensure balance diet and to have healthy body and sound mind supported with Vitamins for immune system. Yet, children in the center are susceptible to all kind of diseases that sometimes started in minor diseases but spread out quickly to others until everyone is affected because they are living under one roof.

The Faustino N. Dy Memorial Hospital is a provincial facility where our sick children are treated to all kinds of diseases including the conduct of medico legal of sexually abuse residents. All sick residents undergo checkup, hospitalized and other laboratory examinations were considered free of charge. Medicines consumed in the hospital during confinement is free except the take out medicines

The resident Nurse conducted dental mission last May 2017 with the helped of Provincial Dental staff thru their mobile dental clinic. There were 5 residents who have undergone tooth extraction and 12 residents have undergone fluoride application.

Medical status of 33 residents served for 2017

- I. Assisted 1 resident suffered from Colds
- II. Assisted 3 resident suffered from Urinary Tract Infection
- III. Assisted 4 residents suffered from Cough and Colds
- IV. Assisted 2 residents suffered from Cough
- V. Assisted 1 resident suffered from Stye
- VI. Assisted 3 resident suffered from Tonsillitis
- VII. Assisted 1 resident suffered from Ear Discharge
- VIII. Assisted 9 residents suffered from Chicken Pox
- IX. Assisted 1 resident suffered from Crackles
- X. Assisted 11 resident suffered from Skin Disease
- XI. Assisted 2 WEDC Bilateral tubal ligation
- XII. Assisted 5 hospitalized residents due to pneumonia and UTI.
- XIII. Assisted 1 resident series of prenatal
- XIV. Assisted 1 resident for physical therapy 4 time in a month
- XV. Assisted 1 resident in Oral thrush
- XVI. Assisted 1 resident due to viral infection

E. Legal services

There were 8 prosecutors handled the case of 20 residents who are victims of sexually abused. The provincial legal lawyers and our provincial administrator are our direct Legal adviser and consultant to the 20 cases of sexual abuse filed in the court.

The Legal status of 33 residents

- 1 case of Rape (old) - Approved for bail branch 17 Isabela court.
- 1 case of Rape – Trials delayed- Perpetrator at large since February 2017.
- 17 cases of Rape- On trials.
- 4 cases of rape transferred to DOJ
- Cases no resolution
- Case not yet raffled

F. Spiritual services

There is a regular mass conducted in the center every last Thursday of the month officiated by a volunteer priest in the city, aside from this, a bible study every Sunday conducted by group of believers from different denomination and Rosary every day. Every child/resident is given an opportunity to choose among the spiritual activities conducted in the center, what is fitted to them base on their belief and will. The centers provided bibles and other spiritual reading materials to enhance their personal belief building relationship to God. The House Parents and staff guided them every day in their daily spiritual life

The center has a prayer room where everyone is free to do spiritual activities. Like individual meditation, daily devotion, bible reading, rosary and even crying room to release anxieties.

G. Recreational, Sports, and other Socio Cultural Activities

Last May 2017 the children were given a chance to go field/educational trip at Santa Victoria cave and Ilagan Sanctuary. Children were enjoyed different rides, swimming, picnics, visited mini zoo and other more adventures in the cave and sanctuary.

In the center they made a lot of relaxing activities like dancing zumba, singing karaoke, table games(chess, scrabbles) traditional outdoor games (touching ball, st peter)and and roaming around enjoying the ambiance of Queen Isabela park beside Provincial Capitol 30 meters away from wcpc.

Last quarter of 2017 again children were given opportunity to visits Shoe mart SM mall at Cauayan, City. They had a wonderful experience in KIDZONA, games in Quantum, riding mini train and other more. They had shopping, each one given little amount for their personal grooming (hair clip, pony tail, handkerchief, comb) and eating reasonable lunch at reasonable fast food all expenses were provided by provincial government of Isabela. Another side trip during their tour was to visits the National Child Development Center a beautiful facility of Local Government of City of Cauayan. Children enjoyed playing with all the facility with free charge

H. Alternative Family care services

The adoption case of Arriana Jade Castillo was successfully turn-over to adoptive parents Mr. and Mrs.Marco and Azeneth Pagulayan for trial custody as a process before going toward for permanent custody.

The couple was given leeway (1 year) to nurture, develop and cultivate love for each other before the preparation of final assessment. The Social Worker in- charged DSWD field Office 02 has to undergo more visits and validation to Pagulayan couple as basis to determine whether final placement be granted to the adoptive parents. So far, this process is still on going.

The couple had three 3 visits to Arriana before the turn-over. The centers allow them to go out with Arriana jade for purposes of bonding. In the span of three 3 visits and togetherness Arriana Jade easily associated with the couple demonstrated confident and trust vis a vis couple feelings is mutual. The staff prepared Arriana Jade in so many ways. In her young age we demonstrated and figured out positive outcome of adoption in her future life and possible consequences if both parties failed to comply what is good for Arriana and the couple. Arriana understood everything that has inculcated in her mind and she was ready for a new family that time the couple has to take off her from our custody. The turn-over and discharge conference was done in wcpc with the Provincial administrator Atty. Noel Lopes, Social worker DSWD May Assuncion, CH Teresita . Calabazon, Social worker Mitos Cabrerra , house parents Couple Mr Marco and Mrs Azeneth Pagulayan.

Another case of Adoption to a minor with foundling case, Abigail Panganiban a.k.a. Abigail Angel but discontinued because we are able to locate the biological parent last February 2015 unexpectedly. The father knows the existence of her daughter Abigail because he was aware of the published identity of the child over bomboo radio and local ABS-CBN but denied her and refuses to acknowledge her as daughter for he thought of other man in the life of her wife.

The families Panganiban do not agree on Abigail adoption, they want to get back the child thus the process stopped and received many verbal instructions by DSWD focal person but it didn't come easy until the case became complicated. The child is also longing her family and revealed her love to the family so we allowed her to go home last February 2017 for 11 days' vacation during CAVRAA and back to center for her school.

The Social worker of Delfin Albano submitted the PCAR of Panganiban family and turn to be positive result. The center awaits written instruction by DSWD field office 02 before releasing the child to her family. Series of case conference conducted in the course of negotiation regarding the return of Abigail to her family.

I. Economic and Livelihood Skills and Development

Different intervention programs and services designed purposely to address the needs of every resident. The center is not limited to legal aspect, education and health aspect of the child but also to train them on livelihood program. The Manpower development officer conducted two batches of training on food processing/ pastries making and flower making out of beads. We invited the TESDA staff to train the 6 six house parent and 12 wards. The House parent will also train new admission and help them in their daily livelihood activities. The big wards had their regular livelihood activity like baking of chess cake, banana cake, baked peanut every Tuesday and Thursday. The resident markets their product to the staff of different offices other produced products were displayed in the center for sale.

J. Financial Assistance

The Provincial Government of Isabela provided Financial Assistance to five (5) indigent family who came to visit their children in the center. Other provisions provided were the hospitalization and medicines of sick client. Other needs of residents that were not included in Women and Children Protection Center budget were all requested for financial assistance.

IV. Other significant information in compliance to level II standard:

1. License of 4 Social Workers renewed and updated
2. Constructed waiting shade for male visitors-Thru: Donation (materials)
3. Provision of outdoor facility (swing, monkey bar, slide)- Provincial Government Fund.
4. Increase of Annual Budget (Personal Services and MOEE)
5. Filling up permanent positions (2) house parent, 1 cook 1 laundry

V. Problem encountered

1. Rape Case allowed /approved for bail.
2. Disapproved Board of Claims of children to DOJ.
3. Limited trainings attended by Social Workers.
 - Glorina Cristobal-2 trainings
 - Josie Balayan-2 trainings
 - Mitos Cabrera-4 trainings
 - Teresita Calabazon-2 trainings

4. Payment of Labor Cost of Waiting Shed (pending until now)
5. Ceiling is licking (office)
6. Door jambs infected by termites
7. Noncompliance of 2 must indicators (level II standard) (teambuilding and Program Review Workshop)
8. Proposed Program of Work for kitchen and extension of baking area submitted March 2017 but not appropriated and accommodated for 2017.
9. No allotted budget for building repair 2017.

VI. Significant changes in the agency

1. Creation of additional item for house parent (from 220 hours/mo. to 160 hours/mo.)
2. Increased number of House Parents from 5 to 6 House Parents.
3. Filling up 2 permanent positions for House Parent, 1 cook and 1 laundry worker.
4. Upgraded fire and safety facility protection to ensure protection of every resident.

VII. Plans for July to December 2018

1. Proposed budget for CY 2017 from 5.858.419 to 6.736.332
2. Repair of kitchen and ceiling, jambs, fence.
3. 2 team building, 1 PREW
4. 1 team building backlog for 2017
5. Conduct 12 monthly meeting.
6. Attended 4 trainings per Social Worker.
7. Conducted 16 Home visitation and validation to resident family.
8. To admit 10 children with particular cases.
9. To re-integrate 3 residents to their own family/relative.
10. To facilitate outdoor/educational trip of resident at least one every semester.
11. To translate Manual of Operation into local dialect.
12. To formulate additional policies governing WCPC staff.
13. To facilitate/conduct of Dental Mission.
14. To attend 2 trainings per House Parent.
15. To conduct 3 livelihood trainings for residents/wards.

Prepared by:

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Center Head/SWO IV

NOTED:

LUCILA M. AMBATALI
PSWD Officer

Date: January 15, 2015
Copy furnish DSWD Standard Bureau
Copy furnish DSWD Field Office II
Copy furnish PSWD Isabela