



Republic of the Philippines
PROVINCE OF ISABELA
 City of Ilagan

Office of the Governor

EXECUTIVE ORDER NO. 33
 Series of 2024

**APPROVING AND ADOPTING THE REVISED
 CITIZEN'S CHARTER OF THE PROVINCIAL
 GOVERNMENT OF ISABELA**

WHEREAS, in 2010, the Provincial Government of Isabela established its Citizen's Charter by virtue of Executive Order No. 2010-31 in compliance with then Republic Act No. 9485.

WHEREAS, since the enactment of Republic Act No. 9485 (Anti-Red Tape Act of 2007), the Provincial Government of Isabela consistently implemented its provisions and was even adjudged as the BEST ANTI-RED TAPE ACT IMPLEMENTER for three (3) consecutive years (2012, 2013 and 2014), besting all the provinces in Region 02 and elevated the Province into the HALL OF FAME.

WHEREAS, the Provincial Government of Isabela's commitment to preserving the principles of transparency and accountability has remained steadfast throughout the years manifested by its continuous implementation of the Anti-Red Tape Act and issuances of related thereof through continuous enhancement of its Citizen's Charter.

WHEREAS, with the advent of Republic Act No. 11032 (Ease of Doing Business and Efficient Government Service Delivery Act of 2018), certain provisions of the Anti-Red Tape Act have been amended which required the reengineering of its systems and procedures to further reduce bureaucratic red tape and processing time and institutionalized the processing time for Simple, Complex and Highly Technical Transactions to 3, 7 and 20 days respectively.

WHEREAS, the Department of Interior and Local Government (DILG) Memorandum Circular No. 2024-038 required Citizen's Charter of an Office or LGU to have a translated version in Filipino pursuant to Section 6 of Republic Act No. 11032.

WHEREAS, with the requirement of reengineering and translation of Citizen's Charter to Filipino, the Provincial Government of Isabela, through its Provincial Committee on Anti-Red Tape, has caused the revision and translation of the Citizen's Charter of its respective Departments.

NOW, THEREFORE, I, RODOLFO T. ALBANO III, Governor of the Province of Isabela, by virtue of the authority vested in me by law, do hereby APPROVE AND ADOPT the revised and translated Citizen's Charter of the Provincial Government of Isabela.

All Departments or Offices of the Provincial Government of Isabela is hereby directed to display, in a prominent place and free from any obstruction, their respective Citizen's Charter.

This Executive Order shall take effect immediately.

Done in the City of Ilagan, Isabela, this 30th day of April, 2024.


RODOLFO T. ALBANO III
 Governor 

Nagkaisa para sa Isabela