



Republic of the Philippines  
**PROVINCE OF ISABELA**  
City of Ilagan  
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## *Office of the Sangguniang Panlalawigan*

EXCERPT FROM THE MINUTES OF THE 88<sup>th</sup> REGULAR SESSION OF THE 11<sup>th</sup> SANGGUNIANG PANLALAWIGAN OF ISABELA HELD AT PROVINCIAL CAPITOL, ILAGAN CITY, ISABELA ON JUNE 04, 2024.

**PRESENT:**

FAUSTINO G. DY III	Vice-Governor & Presiding Officer
DELFINITO EMMANUEL L. ALBANO	Member (1st District) & Floor Leader
EMMANUEL JOSELITO B. AÑES	Member (1st District)
ED CHRISTIAN S. GO	Member (2nd District)
EDGAR R. CAPUCHINO	Member (2nd District)
CLIFFORD R. RASPADO	Member (4th District)
VICTOR G. DY	Member (4th District)
MANUEL FAUSTINO U. DY	Member (5th District)
EDWARD S. ISIDRO	Member (5th District)
MARCO PAOLO A. MERIS	Member (6th District)
AMADOR A. GAFFUD, JR.	Member (6th District)
ANTONIO S. HUI	Member, PCL Federation President
MARIA KATRINA JESSICA G. DY	Member, LnB Federation President

**O.B.:**

RAMON JUAN N. REYES, JR.	Member (3rd District)
MARY GRACE D. ARREOLA	Member (3rd District)
CATHERINE JOY L. LEGASPI	Member, SK Federation President

### **RESOLUTION NO. 2024-20-01**

Series of 2024

**A RESOLUTION APPROVING AND ADOPTING EXECUTIVE ORDER NO. 33, SERIES OF 2024, TITLED "APPROVING AND ADOPTING THE REVISED CITIZEN'S CHARTER OF THE PROVINCIAL GOVERNMENT OF ISABELA"**

**Sponsor: HON. MANUEL FAUSTINO U. DY**  
Chariperson, Committee on Local Government

**WHEREAS**, the Provincial Government of Isabela is steadfastly committed to upholding transparency, accountability, and integrity in its governance, ensuring that public services are delivered efficiently and effectively to its constituents;

**WHEREAS**, the Provincial Government of Isabela is dedicated to providing reliable, timely, and responsive government services that meet the needs and expectations of the people, fostering trust and confidence in public administration;

**WHEREAS**, in 2010, the Provincial Government of Isabela established its Citizen's Charter by virtue of Executive Order No. 2010-31 in compliance with Republic Act No. 9485, also known as the Anti-Red Tape Act, to streamline and enhance the efficiency of public service delivery;

***Nagkaisa para sa Isabela***

**WHEREAS**, Republic Act No. 11032, which amended certain provisions of the Anti-Red Tape Act, mandates the reengineering of government systems and procedures to further reduce bureaucratic red tape and processing time, institutionalizing the processing time for Simple, Complex, and Highly Technical Transactions to 3, 7, and 20 days, respectively;

**WHEREAS**, the Department of Interior and Local Government issued Memorandum Circular No. 2020-038, requiring the Citizen's Charter of Local Government Units (LGUs) and their offices to have a translated version in Filipino pursuant to Section 6 of Republic Act No. 11032;

**WHEREAS**, the Provincial Government of Isabela, through its Provincial Committee on Anti-Red Tape, has diligently undertaken the revision and translation of the Citizen's Charter of its respective departments to comply with the aforementioned mandates;

**WHEREAS**, after careful review, this August Body has determined that the executive order and the Citizen's Charter it approves and adopts embody the Provincial Government of Isabela's commitment to good governance and are consistent with its policies on extending reliable, timely, and responsive government services;

**WHEREFORE**, upon motion of the Honorable Manuel Faustino U. Dy, duly approved and seconded in a session duly assembled, it was –

**RESOLVED AS IT HEREBY RESOLVED, TO PASS A RESOLUTION APPROVING AND ADOPTING EXECUTIVE ORDER NO. 33, SERIES OF 2024, TITLED "APPROVING AND ADOPTING THE REVISED CITIZEN'S CHARTER OF THE PROVINCIAL GOVERNMENT OF ISABELA"**

**RESOLVED FINALLY**, that a copy of this resolution be furnished to the Honorable Governor Rodolfo T. Albano III for his information and guidance.

Approved and Adopted, June 04, 2024.

**I HEREBY CERTIFY TO THE CORRECTNESS**  
of the foregoing Resolution:

**ATTY. FRANCIS JAMES E. MEER**  
Secretary to the Sangguniang Panlalawigan

**ATTESTED/ APPROVED:**

**FAUSTINO G. DY III**  
Vice governor & Presiding Officer